Fairbrae Swim Reservation System 2.0 As of June 12, 2020

1) Family reservations and lap swim reservations will now be different systems with different links.

Reserve family swim at: https://www.supersaas.com/schedule/Fairbrae/Family Swim Lanes

Reserve lap swim at:

https://www.supersaas.com/schedule/Fairbrae/Swim Lanes

These links are also at the top of the Fairbrae home page.

2) Family reservations

Key changes:

- When the swim week opens, families can book one slot for the week.
- 24 hours later, families can book one additional (up to two) slots for the week.
- This will ensure that all families can get a reservation before other families get multiple reservations.
- We are doubling capacity two family swim lanes instead of one. The double wide lane is gone.
- Maximum 3 swimmers/lane
- We are opening the whole week instead of three days out.
- The system changes to a fixed week instead of a rolling time period.

Some details:

The swim week will start on Tuesday, and goes through the following Monday. We open reservations Sunday at 11:59 pm. You can make <u>one</u> family reservation for the swim week when the site opens.

24 hours later, Monday at 11:59 pm, you can make a second family swim reservation for that week.

Maximum of two family reservations for the week - per family, not per account. Reservations are possible throughout the swim week, i.e., until the following Monday 9 pm. System resets for the new swim week the next Sunday at 11:59 pm.

3) We are increasing overall capacity (lap and family swim) by extending pool hours to 10 pm, starting Monday, June 22. New swim hours are 6 am to 10 pm.

4) Lap swim reservations

We are changing the reservation system from hour by hour to being able to see and reserve full days, four days ahead. We open at 11:59 each day for the fourth day ahead.

E.g., At Tuesday at 11:59 pm, you'll be able to reserve all day Wed, Thursday, Friday and Saturday, rather than hour by hour. The next day - Wednesday at 11:59 pm, you'll be able reserve all day Thursday, Friday, Saturday and Sunday. Stated differently, at Wed at 11:59 pm, all day Sunday becomes reservable, rather than hour by hour. Still maximum one reservation per day per swimmer.

[Note: The following is not possible now in our reservation system but we intend for Lanes 1 and 2 (which are family lanes) to become normal lap swim lanes from 6-9 am. We've heard from members that families don't want to book family swim at these early times of the day, so they might as well be added into lap swim hours. This is not possible now, but if/when it is, we will implement it.]

- 5) The diving well will open.
 - Max 1 swimmer (Lane 7). You'll see this in the lap swim reservation system.
- 6) It's okay to share your time allotment (not the lane) with another person. E.g., Bob swims for 25 minutes; Bob's wife Lisa swims for the other 25 minutes. This won't be reflected in the reservation system, but is okay per policy.